



Legislation Text

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TO AUTHORIZE THE MAYOR TO ENTER INTO A SERVICE AGREEMENT WITH MUNI-LINK.

WHEREAS, the City has been using SunGard software for utility billing since 2006, with one upgrade completed in 2012; and

WHEREAS, to better serve our customers, we have been researching service add-ons and evaluating 3rd party vendors to provide the additional capabilities that our current software does not provide; and

WHEREAS, after the evaluation of these service add-ons and their respective costing, we concluded it is more cost effective and efficient to replace the utility billing software as opposed to link several 3rd party vendors to SunGard; and

WHEREAS, Muni-Link offers all of the above capabilities and has a unique interface that provides all account details on a central screen which will improve the availability of information to our Utility Billing Specialists while assisting customers; and

WHEREAS, Muni-Link is a web based hosted solution (Tier 4 AWS Servers that offer redundant data storage) that launches new features and updates regularly; and

WHEREAS, their Software as a Service Agreement renews annually and has a set annual increase of 2.5%, or based on the CPI if the CPI is higher; and

WHEREAS, there is sufficient funding available in the proprietary accounts to cover this purchase and supplemental appropriation is necessary.

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF GAHANNA, COUNTY OF FRANKLIN, STATE OF OHIO:

Section 1. That the Mayor is hereby authorized to enter into a Service Agreement for with MUNI-LINK, 140 Stadium Drive, Bellwood, Pennsylvania, 16617, for utility billing software; said Agreement attached as EXHIBIT A and made a part herein.

Section 2. That funding has been set aside in 2016 appropriations to cover the herein costs.

Section 3. That this Ordinance shall be in full force and effect upon passage by this Council and 30 days after date of signature approval by the Mayor.