



Legislation Details (With Text)

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Title: TO AUTHORIZE THE MAYOR TO ENTER INTO CONSOLIDATED MASTER SUPPORT AND SOFTWARE LICENSING AGREEMENT WITH TELECOMMUNICATIONS SYSTEMS INCORPORATED (TCS) FOR THE PURPOSE OF PROVIDING SERVICE, SUPPORT AND LICENSING OF THE DIVISION'S 9-1-1 CALL-HANDLING HARDWARE, SOFTWARE AND ASSOCIATED INFRASTRUCTURE.

Sponsors:

Indexes:

Code sections:

Attachments: 1. EXHIBIT A - 911 AGREEMENT, 2. ORD-0111-2015 Signed

Date	Ver.	Action By	Action	Result
11/2/2015	1	City Council	Adopted	Pass
10/19/2015	1	City Council	Introduced	

TO AUTHORIZE THE MAYOR TO ENTER INTO CONSOLIDATED MASTER SUPPORT AND SOFTWARE LICENSING AGREEMENT WITH TELECOMMUNICATIONS SYSTEMS INCORPORATED (TCS) FOR THE PURPOSE OF PROVIDING SERVICE, SUPPORT AND LICENSING OF THE DIVISION'S 9-1-1 CALL-HANDLING HARDWARE, SOFTWARE AND ASSOCIATED INFRASTRUCTURE.

WHEREAS, in 2009 Council authorized the purchase of Next Generation 9-1-1 capable call-handling hardware and software from Telecommunications Systems Incorporated (formerly MicroData) as described in ORD-0120-2009; and

WHEREAS, said legislation authorized the Mayor to enter into an ongoing licensing and support agreement; and

WHEREAS, since 2009, the number of agencies within the system expanded from the original members of the Metropolitan Emergency Communications Center and the Whitehall Division of Police; and

WHEREAS, the system will soon be expanded again to include the dispatching centers for Bexley and New Albany; and

WHEREAS, by entering into said agreement all entities utilizing the TCS solution will be on the same billing cycle and receive identical service and support terms which will further streamline the customer support processes and ensure consistency when upgrades occur or when problems are

identified; and

WHEREAS, the annual service contract amounts paid by the City will remain the same requiring no additional funding other than what is already allocated within the Division's operating budget.

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF GAHANNA, COUNTY OF FRANKLIN, STATE OF OHIO:

Section 1. That the Mayor is hereby authorized to enter into contract with Telecommunications Systems Incorporated (TCS), 275 West Street, Annapolis, Maryland 21401, for the purpose of providing service, support and licensing of the Division's 9-1-1 call-handling hardware, software and associated infrastructure; said agreement attached as EXHIBIT A and made a part herein.

Section 2. That this Ordinance shall be in full force and effect after passage by this Council and 30 days after date of signature by the Mayor.