

## WATER & SEWER INTERNAL REVIEW BOARD HEARINGS 2019

Date	Name	Nature of Appeal	Billed Amount	Adjustment	Sanitary Sewer
3/12/2019	Jessica Coleman 494 Flintwood Dr 28.0085-1	Toilet ran May, 2018 until January, 2019 when it was fixed by landlord, using 41,000 gallons over average. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$1,071.25	(\$282.21)	0
3/12/2019	Cynthia Roy 389 Helmbright Dr 61.0117-1	Toilet ran 7/28/18 thru 11/20/18 used 48,921 gallons over expected use. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$1,273.24	(\$344.92)	0
3/12/2019	Larry Loomis 270 Larry Lane 40.0059-1	Water Conditioner ran using more than expected. Resident believes it may have been related to construction on Johnstown Road. 3,000 gallons Adjust Water to Columbus rate, waive Capital Improvement charges. Sewer at Low Income rate, no adjustment.	\$321.23	(\$41.22)	0
3/12/2019	Robert Kritter 612 Dunoon Dr. 42.0008-1	Outside hose left on from tampering. 19,000 gallons Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges.	\$657.60	(\$223.63)	19
3/12/2019	Mona Aswad 852 Tamara Dr N 43.0045-1	Toilet ran from 9/13/19 thru 11/22/18 using 25,000 gallons above average. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$652.95	(\$145.60)	0
3/12/2019	Charles Bowden 264 White Swan Court 32.0083-1	Outside hose accidentally left on 9/1-9/3/18 and 9/15-9/27/18 using 25,542 gallons, 23,000 gallons over average. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges.	\$657.60	(\$270.02)	23
3/12/2019	Lawrence Hampton 272 Embassy Court 32.0076-1	Used 6,000 from 10/28 -10/29/18, hose left on. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges.	\$292.82	(\$70.44)	6
6/24/2019	Robert Howard Rahim Haghighi 671 Beaverbrook Ct 44.0005-1	71,000 gallons lost from frozen water pipe. Adjust Water to Columbus rate, waive Sanitary Sewer, Capital Improvement charges, and Late Charge.	\$1,507.28	(\$986.47)	71

**1st quarter sewer - 48**

## WATER & SEWER INTERNAL REVIEW BOARD HEARINGS 2019

Date	Name	Nature of Appeal	Billed Amount	Adjustment	Sanitary Sewer	
6/24/2019	St. Matthew Church 811 Havens Corners Rd 93.0105-1	Hose left running outside, requested adjustment for 150,000 thousand gallons lost. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges,	\$10,978.18	(\$1,761.00)	150	
6/24/2019	Amy Collins 1375 Harrison Pond Dr. 72.0002-1	Toilet in basement ran using additional 66,000 gallons. Resident requested payment extension but no monetary adjustment. 6 month extension granted.	\$1,435.90	\$0.00	0	
6/24/2019	Tyiesha Hicks 626 Chadwood Dr. 10.0626-1	Outside leaking pipe used additional 33,000 gallons. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges,	\$689.00	(\$393.36)	33	2nd quarter sewer - 254
9/25/2019	Fornum Fozao 390 Lincolnshire Road 23.0003-2	Leak from valve in basement lost 81,000 gallons. Adjust Water to Columbus rate, waive Capital Improvement charges and Sanitary Sewer	\$1,850.88	(\$1,029.17)	81	
9/25/2019	Dale V. Bring 667 Clotts Road 51.8179-1	6,000 gallons lost from running toilet, Adjust Water and Sanitary Sewer to Columbus rate, waive Capital Improvement Charges	\$331.19	(\$35.16)	0	
9/25/2019	Brie & Shaun Adams 650 Rose Way 62.0133-1	Water line burst in basement losing 6,000 gallons 5/25-5/28/19. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges.	\$451.14	(\$73.32)	6	
9/25/2019	Juan Turiaga 352 Amesbury Dr. 22.0082-1	103,000 lost from leak under house to hose bib from 1/9/2019 thru 8/30/2019. Adjust Water to Columbus rate, waive Sanitary Sewer and Capital Improvement charges.	\$2,003.85	(\$1,258.66)	103	
9/25/2019	Valerio Dalicandro 107 W Johnstown Rd 92.0107-1	158,000 lost from malfunctioning irrigation system from 7/8/19 thru 8/7/19. Adjust Water to Columbus rate, waive Water Capital Improvement. Also waive late charge.	\$1,812.52	(\$806.93)	0	
9/25/2019	Mammudur Rahman 1148 Challis Springs 79.0292-1	Water powered sump pump stuck using 26,000 gallons 2/7/19 thru 2/9/19. Adjust Water to Columbus rate, waive Water Capital Improvement.	\$237.68	(\$102.96)	0	3rd quarter sewer - 190
12/11/2019	Edward G. Schnell 808 Whirlaway Circle 46.0099-1	Sewer Deduct meter died, replaced with new one. Credit Sewer and Sewer Capital Improvement for 28,000 gallons estimated water used outdoors between, 9/30/18 thru 10/10/19.	\$534.12	(\$231.28)	28	

## WATER & SEWER INTERNAL REVIEW BOARD HEARINGS 2019

Date	Name	Nature of Appeal	Billed Amount	Adjustment	Sanitary Sewer
12/11/2019	Alissa Holfinger 1001 Ridge Crest Drive 76.0022-2	Toilet ran 7/2/19 thru 7/14/19 used 21,177 gallons over expected use. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges. Extension until next quarter on balance of \$94.64.	\$517.70	(\$123.06)	0
12/11/2019	Robert M. Hansell 664 Crossing Creek South 66.0105-1	Sewer Deduct meter died, replaced with new one. Credit Sewer and Sewer Capital Improvement for 45,000 gallons estimated water used outside between, 6/15/19 thru 10/20/19.	\$791.83	(\$371.70)	45
12/11/2019	Thomas & Ebony Davidson 1224 Harkers Court 72.0007-1	Toilet ran 8/11/19 thru 9/14/19 used 15,721 gallons over expected use. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges. Extension until next quarter on balance of \$213.06.	\$656.82	(\$93.76)	0
12/11/2019	Dr. Janet E. Gissendaner 520 Whitson Drive 10.0091-1	Toilet ran 4/6/19 thru 8/31/19 using 45,000 gallons. Charge minimum amount at regular rate, 39,000 gallons Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$647.74	(\$228.54)	0
12/11/2019	Carrie Rittenhouse 380 Rocky Fork Dr N 07.0085-1	Toilet ran 3/15/19 thru 6/18/19 used 20,599 gallons over expected use. Charge Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$590.74	(\$123.06)	0
12/11/2019	Castle Pines Condo Assn. 1257 Hamilton Road N 94.1257-1	Leak in service line to one unit may have lost 24,000 gallons. No change in consumption after repair-no adjustment granted.	\$6,297.19	\$0.00	0
12/11/2019	Ray Kautz 199 Regents Road 24.0070-2	Toilet ran 9/24/19 thru 9/25/19 using 7,675 gallons. Charge 8,000 gallons Water and Sanitary Sewer at Columbus rate. Waive all Capital Improvement charges.	\$271.40	(\$46.88)	0
<b>Total Adjustments 2019</b>					<b>4th quarter sewer - 73</b>
				(\$9,043.35)	