



**TO:** Thomas R. Kneeland  
Members of Council  
City Attorney

**FROM:** Dottie A. Franey  
Director of Public Service and Engineering

**DATE:** January 3, 2017

**SUBJECT:** Report to Council, January 9, 2017

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#### **ACTION ITEMS FROM THE CITY ENGINEER**

The City Engineer has no action items.

#### **ACTION ITEMS FROM THE DIRECTOR OF PUBLIC SERVICE**

The Director of Public Service has no action items.

#### **UPDATES**

**2016 Water and Sewer Internal Review Board Recap** – Gahanna has a Water and Sewer Internal Review Board made up of two citizens, one utility billing specialist and the service director serving as chairperson. The Water and Sewer Internal Review Board has the power to hear and decide appeals regarding water, sanitary sewer and storm sewer bills and to review any complaints or problems which cannot be resolved at division or departmental levels. The Water and Sewer Internal Review Board may grant adjustments to water and sewer bills if, in the Board's opinion, such adjustments are appropriate and justified. Additionally, waiver of a penalty charge may be granted by the Water and Sewer Internal Review Board if, in the Board's opinion, such waiver is deemed to be appropriate and justified, but not more than one time for any one account. Attached please find a recap of all issues heard by the Water and Sewer Internal Review Board in 2016.

**Hamilton Rd Central** - Throughout the upcoming winter months, crews will have temporary lane shifts throughout the project as they work to finish, pavers in the roundabout islands, street lights, and other miscellaneous minor items. As time and weather allows this Winter, the contractor will continue to work to complete remaining concrete work for driveways and sidewalks, while all final restoration and surface asphalt will be completed in the Spring/Summer of 2017.

Motorists should continue to expect delays throughout the construction zone, and are encouraged to consider other routes if they wish to avoid a possible delay in their travels.

Please click [here](#) if you would like to view our roundabout training videos. Any questions should be directed to the Department of Public Service at 614-342-4005.