



May 8, 2012

City of Gahanna  
Attn: Leah F. Evans  
Deputy Director of Planning & Development  
200 S. Hamilton Road  
Gahanna, Ohio 43230

Dear Ms. Evans:

Please remove Cypress Care Solutions from the Incentive Program for the City of Gahanna as we will not qualify due to economic conditions.

If you have any questions, please do not hesitate to contact me directly at [nbailey@uspqi.com](mailto:nbailey@uspqi.com) or (954)903-5119.

Thank you,

A handwritten signature in cursive script that reads "Nicole Bailey". The signature is written in black ink and is positioned above the printed name and title.

Nicole Bailey  
Chief Compliance Officer