



May 8, 2012

City of Gahanna
Attn: Leah F. Evans
Deputy Director of Planning & Development
200 S. Hamilton Road
Gahanna, Ohio 43230

Dear Ms. Evans:

Please remove Cypress Care Solutions from the Incentive Program for the City of Gahanna as we will not qualify due to economic conditions.

If you have any questions, please do not hesitate to contact me directly at nbailey@uspgi.com or (954)903-5119.

Thank you,

A handwritten signature in black ink that reads "Nicole Bailey". The signature is fluid and cursive, with "Nicole" on the top line and "Bailey" on the bottom line.

Nicole Bailey
Chief Compliance Officer