



City of Gahanna

Meeting Minutes

Metrics Development

Office of the Clerk of Council
200 South Hamilton Road
Gahanna, Ohio 43230

Brian D. Larick, Chair, Stephen A. Renner, Michael Schnetzer

Monday, March 23, 2015

6:30 PM

Committee Rooms

ONGOING DISCUSSION:

1. Performance Measurements

Council Member Larick began by saying his hope is sometime this week to get a note out with some outlines; asked for ideas for information that would be useful in building data points; these are small steps; does not have to be the final version; best way to begin is simply to begin; like to identify things that are easy to produce on an ongoing basis; on a higher level, like to implement a performance management program or culture within the City; like to identify outline, goal and timeline of that.

Schnetzer said agree it would be nice to borrow from something that is already being tracked; looking at budget; should we review that and use it as a shopping list or do we come in with a preconceived framework and try to match it up against available things.

Larick said we have a separation of things; objective is to get them to come together; have, or hope to have, items to track; have this tree that filters data points into buckets; can work in parallel with objective to get pieces coming together; haven't had chance to develop either side particularly well so far.

Schnetzer asked for general road map; at next meeting, what would you like us to come with. Larick said we would have a milestone plan, a reasonably solid tree, and a wish list of data points; ideally understanding where those points fit on tree; but it doesn't have to fit; data point is what is important.

Schnetzer said 2 ways of looking at it: bottom up or top down; what is the goal of metrics; is it purely comparison to find out how efficient we are; if that is the case, let's look to ICMA standards; or are we trying to do something autonomous from peer comparison.

Larick said there are 2 major segments here; one is peer comparison and one is simply operational performance and trends; main focus from is operational and trends; the peer piece is in the annual structure. Teal said it is monthly, quarterly or annually; whatever an

entity chooses and they annualize them depending. Larick continued with a little more depth into how that program is laid out now; clear on what it used to be. Teal said would be worthwhile for me to provide a demo of the ICMA program; it would be a shame for folks to spin their wheels and invent that which has already been invented and which we have bought and have access to; take that in tandem with concept of providing you with an update of our major data intensive projects and intended plans for the year so you know what the universe looks like already before you say what it should look like instead; not going to try to direct this committee. Larick recommended making that the agenda for the next Metrics Committee; go over what you have from a program standpoint and what implementation looks like over time; fiscal implementation of what we're doing right now and then what data points you're looking at and what those intervals are for each data point.

Jayme Maxwell, CMC, Reporting