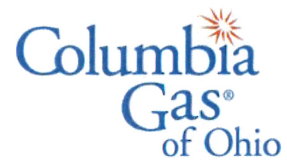


Rec'd 11/24/25
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A NiSource Company

November 21, 2025

As it has for several years, Columbia Gas of Ohio in 2025 is investing in infrastructure replacement programs that benefit both our customers and your community.

As authorized by the Public Utilities Commission of Ohio (PUCO) in its Opinion and Order in Case Nos. 21-0637-GA-AIR, *et al.*, Columbia may recover certain infrastructure investments made in the previous calendar year. Columbia will soon make its annual filing with the PUCO to set rates for its Infrastructure Replacement Program Rider (Rider IRP).

In February, our application will request an increase of an estimated \$29.5 million, to be collected through the Rider IRP, beginning May 2026. Columbia's noticed Rider IRP rate will raise bills by approximately \$1.37 per month for the SGS rate class. Columbia also has noticed an 10.81% surcharge for the GS rate class and a 21.61% surcharge for the LGS rate class.

Under its Infrastructure Replacement Program, Columbia is replacing aged cast iron, wrought iron, unprotected coated steel, and bare steel distribution pipe, as well as hazardous customer service lines.

Replacing our aged distribution main with modern pipe produces several benefits for our customers and our communities:

- It reduces leaks, which enhances the safety of our system and means we have to dig up streets, sidewalks and lawns less often.
- It allows us to operate distribution systems at higher pressures, which keeps water from infiltrating lines and disrupting service, and better supports economic development in older neighborhoods.
- It lowers our operating and maintenance costs, and these savings get passed on to our customers.
- It creates local construction jobs and increases local tax revenue.
- It relieves customers of repair bills in the hundreds or thousands of dollars if their customer service line develops a hazardous leak. Prior to 2008, these service lines were customer-owned equipment.

The actual Rider IRP is subject to PUCO approval. You are not required to take any action, but should you wish to view our pre-filing notice or any other public documents in this case, you may visit the PUCO's online Docketing Information System at www.puco.ohio.gov, and review the filings made for Case No. 25-1058-GA-RDR.

We are committed to providing outstanding customer service and to maintaining strong relationships with the communities we serve. If you have any questions about our rate adjustment, please contact John Ryan, Director of Regulatory Policy, at (614) 285-2220.

Sincerely,

A handwritten signature in cursive script, reading "Robert E. Heidorn". The signature is written in dark ink and has a long, sweeping horizontal line extending to the right.

Robert E. Heidorn
President
Columbia Gas of Ohio, Inc.