



TO: Gahanna City Council
Clerk of Council

FROM: Rob James, Interim Director of Public Service
Corey Wybensing, Finance Manager
Mayor Laurie A. Jadwin

Cc: Raymond J. Mularski, Esq., City Attorney
Joann Bury, Director of Finance

DATE: December 2, 2022

SUBJECT: Department of Public Service – 919.06 Report to Council for the Water and Sewer Internal Review Board

ANNUAL REPORT TO COUNCIL

2022 WATER AND SEWER INTERNAL REVIEW BOARD RECAP: Gahanna has a Water and Sewer Internal Review Board made up of two citizens, one utility billing specialist and the Director of Public Service serving as chairperson.

In accordance with 919.02, The Water and Sewer Internal Review Board has the power to hear and decide appeals regarding utility bills (water, sanitary and stormwater services) and to review any complaints or problems which cannot be resolved at division or departmental levels. The Water and Sewer Internal Review Board may grant adjustments to utility bills if, in the Board's opinion, such adjustments are appropriate and justified.

As required by 919.06, The Water and Sewer Internal Review Board is submitting the attached written report to Council, stating the following information: name and address of person or persons filing, nature of appeal or complaint, decision rendered by the Water and Sewer Internal Review Board, and the total amount of adjustments granted in each case.