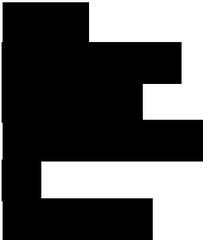
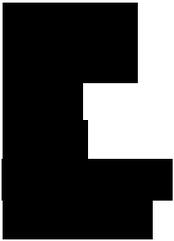


WATER & SEWER INTERNAL REVIEW BOARD HEARINGS 2020

Date	Name	Nature of Appeal	Billed Amount	Adjustment	Sanitary Sewer
5/20/2020	[REDACTED]	Toilet ran in vacant house, using over 50,000 gallons 11/19/20 to 11/26/20. Bill Water and Sanitary Sewer at Columbus rate. Waive charges for Water and Sanitary Sewer Capital Improvement.	\$456.03	(\$293.00)	0
5/20/2020	[REDACTED]	Busted pipe in garage. 253,000 gallons used from 9/1/19 to 2/29/20. 231,000 gallons of water lost from 11/15/19 through 12/4/19. Bill water at Columbus rate, waive Water Capital Improvement. Waive Late Charge. No Sanitary Sewer on this account.	\$1,722.22	(\$964.25)	0
5/20/2020	[REDACTED]	Running toilet. Used 59,000 gallons from 12/1/18-5/31/19. 34,000 gallons was lost from 12/2/18-3/7/19. Bill Water and Sanitary Sewer at Columbus rate. Waive charges for Water and Sanitary Sewer Capital Improvement. Waive Late Charge.	\$1,336.87	(\$140.64)	0

5/20/2020	[REDACTED]	Plumbing leak, water did not enter sewer. Total use 5,000 gallons. 4,653 gallons lost 10/27/19 to 10/28/19. Must pay 3,000 gallon minimum. Bill Water at Columbus rate. Waive charges for Sanitary Sewer and Water and Sanitary Sewer Capital Improvement.	\$108.21	(\$24.44)	2
5/20/2020	[REDACTED]	Running toilet. Used over 65,000 gallons from 9/23/19 to 1/10/20. An estimated 51,000 gallons was lost during this time. Bill Water and Sanitary Sewer at Columbus rate. Waive charges for Water and Sanitary Sewer Capital Improvement.	\$1,010.30	(\$298.86)	0
5/20/2020	[REDACTED]	Running toilet. Used over 29,000 gallons from 7/21/19 to 10/8/19 and several other days. An estimated 21,000 gallons was lost. Bill Water and Sanitary Sewer at Columbus Rate. Waive charges for Water and Sanitary Sewer Capital Improvement.	\$698.32	(\$123.06)	0

9/2/2020	[REDACTED]	Frozen pipe, lost over 8,000 gallons from 4/26/20 through 4/29/20. Bill Water at Columbus Rate waive Sanitary Sewer and Capital Improve Charges for both Water and Sewer.	\$300.57	(\$97.76)	8
9/2/2020	[REDACTED]	Running toilet, lost estimated >31,000 gallons. Charge Water and Sanitary Sewer at Columbus rate, Waive Capital Improvement charges on both. COVID 19 extension until 12/31/2020 on balance.	\$1,826.66	(\$189.14)	0
9/2/2020	[REDACTED]	Running hot water tank lost nearly 4,000 gallons in 2 days, ran down utility drain. Bill Water and Sewer at Columbus rate, Waive Water and Sewer Capital Improvement charges.	\$347.61	(\$23.44)	0
9/2/2020	[REDACTED]	Valve to washer hose broke causing leak. 13,000 gallons of water lost on floor of slab house. Bill Water at Columbus Rate, waive Sewer and Capital Improvement charges on Water and Sewer.	\$346.79	(\$163.41)	13

9/2/2020		Underground leak from 12/17/19 through 6/23/20 used a total of 13,226,000 gallons. An estimated 6,394,000 gallons was lost. Bill Water at Columbus rate, waive Sanitary Sewer and Capital Improvement charges on Water and Sewer.	\$278,042.63	(\$81,196.96)	6,394
9/2/2020		Underground leak from 5/1/29 through 1/16/20 using 2,356,000 gallons. Estimated 916,000 gallons lost. Charge Water at Columbus rate, waive Sewer and Capital Improvement charges on Water and Sewer.	\$54,647.77	(\$11,242.40)	916

9/17/2020



5/12/20 application states possible underground leak since January 2018. Can only consider back 1 year. 326,000 gallons was used from 2/5/20 through 3/3/20 when leak was repaired; average use would have been 265,104 gallons, resulting in 60,896 gallons estimated to be lost. During this time period the Fire portion of the Combo meter registered 120,000 gallons. Based on AWWA Standards, 1,944,000 gallons likely went through this meter, leaving 1,618,000 gallons unregistered. Rather than issue a credit for water lost from the leak and then bill for estimated water used, the Board determined the best solution was to make no modification on behalf of the Condo's or the City. Current water use indicates there may still be a small leak. If this leak is located and repaired they can re-apply for an adjustment back 1 year from the date of their application.

\$19,901.01

\$0.00

0

Total Adjustments 2020

(\$94,757.36)